



UPCOMING EVENTS IN LIBRARY LEARNING

Please be sure to check out all of the exciting events being hosted by LCLS in the coming weeks. To access this information, please check out the events calendar.

<http://www.librarylearning.info/?LibSys=LCLS>

GROWING YOUR LIBRARY BUSINESS BY CULTIVATING LOYAL CUSTOMERS

Please join us on Wednesday, November 5, 2008 and learn how to better your Customer Service & Communication Skills with Steven Wishnack, founder of [Think & Do Consulting](#). Drawing on his years of customer service consulting with libraries and other organizations, Steven will help you cultivate customer relationships for your library.

The day-long session is arranged in two parts, Customer Service at the Library and Telephone & Email Etiquette. Lunch is included in the registration fee, which is \$80.00 per participant from an Illinois Library System. The fee for others is \$90.00.

PROGRAMAPEDIA: THE SYNERGISTIC APPROACH TO PROGRAMMING

[Programapedia](#) is a wiki that provides access to library programming and presenter resources for use by any library. The online profiles that make up Programapedia provide information including program description, costs, feedback from other librarians, and presentation materials, as available. Anyone may view the entries and utilize the data contained in Programapedia.

If you have any questions about Programapedia please feel free to contact the folks at

Links

[LCLS Home](#)

[RSS](#)

programapedia@palsnet.info. There is also a "Contact Us" link on Programapedia.org that will connect you with a person who can be of assistance.

Funding for this grant was awarded by the Illinois State Library (ISL), a division of the Office of the Secretary of State, using funds provided by the Institute of Museum and Library Services (IMLS), under the federal Library Services and Technology Act (LSTA).

PUBLIC LIBRARY FUNDING & TECHNOLOGY ACCESS STUDY

A national survey of public library funding and technology access was mailed to public libraries in early September 2008. The survey, part of the Public Library Funding & Technology Access Study, is funded by the American Library Association and the Bill & Melinda Gates Foundation, and conducted by researchers from Florida State University's Information Use Management and Policy Institute and the University of Maryland's Center for Library Innovation.

The 2008-2009 Web-based survey may be accessed [here](#). It has a total of 21 questions that will take you about 40 minutes to complete. PLEASE COMPLETE THE SURVEY BY NOVEMBER 7, 2008.

Many thanks for participating in the survey. If you have any questions, or need further assistance, please e-mail support@plinternetsurvey.org.

\$5,000 AWARD FOR IMPROVING LIBRARY WORKERS' SALARIES, STATUS

The American Library Association-Allied Professional Association (ALA-APA) is seeking nominees for a \$5,000 award, courtesy of the SirsiDynix Corp. Nominees will include individuals and organizations that have made a positive change in the salaries or status of librarians and/or support staff. The Award Jury is looking forward to receiving the stories of champions that have had a local, regional or national impact.

Each candidate must have three nominations, using the electronic application [form](#). The deadline is Friday, Dec. 12.

2008 CULTURALLY RESPONSIVE LIBRARY SERVICES SURVEY

The ALA Office for Literacy and Outreach Services (OLOS), the American Indian Library Association (AILA), and the National Institutes of Tribal Archives, Libraries, and Museums are seeking information on multicultural services offered by all types of libraries. This survey is intended to be a quick assessment of services, and so your quick response is appreciated.

The deadline for responses is October 17, 2008, so PLEASE COMPLETE THE SURVEY AT YOUR EARLIEST CONVENIENCE. The questions are designed for easy responses. The resulting data will be posted mid-December 2008 at www.ala.org/olos.
<http://www.esurveyspro.com/Survey.aspx?id=a0f00830-0872-425f-ad5e-1684213cf3e2>

REGISTRATION FOR ACRL 2009

Registration and housing materials for ACRL 2009 (Seattle, March 12-15, 2009) are now available at www.acrl.org/seattle. With more than 250 peer-reviewed sessions on all aspects of academic and research librarianship, ACRL is your home for professional development.
<http://www.acrl.org/seattle>

ROAD SCHOLARS SPEAKERS BUREAU

The 2009-2010 Illinois Humanities Council (IHC) Roster of Road Scholars Speakers Bureau will be available on October 27, 2008 and includes 38 scholars with 85 unique presentations. These programs include such topics as Illinois history and agriculture, national and regional immigration policy, pop culture, African American and gender studies, etc. Additionally, the IHC will continue to

offer the 2008-2009 Lincoln Road Scholars Program, which consists of 9 scholars presenting 14 programs. These programs relate to the sesquicentennial of the Lincoln-Douglas debates and the Bicentennial of Lincoln's Birth. Organizations apply to the IHC for approval of speakers and programs and pay a small application fee. Upon approval, the organization promotes and presents the program and the IHC pays the speaker's honorarium and associated travel costs. You don't want to miss this excellent opportunity!

<http://www.prairie.org/programs/ihc-road-scholars-speakers-bureau>

SKOKIE PUBLIC LIBRARY HONORED WITH HIGHEST AWARD

First Lady Laura Bush awarded five museums and five libraries the 2008 National Medal for Museum and Library Service, the nation's highest honor, at a White House ceremony on October 7. Each year, the federal Institute of Museum and Library Services (IMLS), in coordination with the White House, presents the National Medal to 10 museums and libraries in recognition of their extraordinary civic, educational, economic, environmental, and social contributions. This year, one of those winners was [Skokie Public Library, Skokie, IL](#).

In addition to the National Medal, each institution receives a \$10,000 award. This is the second year that IMLS has presented the National Medals to 10 institutions. In previous years, the National Medal was known as the National Award for Museum and Library Service and was awarded to three museums and three libraries.

MAJOR GRANTS AWARDED TO 13 ILLINOIS NONPROFITS

On September 26, the Illinois Humanities Council Board of Directors awarded \$114,864 to 13 nonprofit organizations across Illinois for the development and production of local humanities projects, including a history and literature program in Rock Island, a study of

Persian culture in Chicago, and a local history project for young people in Barry. A complete list of awards and organizations can be found at prairie.org.

The next mini grant (up to \$2,500) deadlines are October 15, 2008 and January 15, 2009. The next major grant (up to \$10,000) deadline is February 15, 2009. Any nonprofit organization or institution is eligible to apply to IHC for financial support of a public project in the humanities. This fall, the IHC will also be holding Community Grant Application Workshops around the state.

<http://www.prairie.org/Grants>

INTERESTING LINKS

[Using Video Games to Bait Readers](#)

[Galway Library Pulls Book](#)

[Tech Tips for the Basic Computer User](#)

[What is the Future of the Human Powered Search?](#)

[Text Message Alerts From Your Library](#)

JOB POSTINGS

Please view all of our posted jobs [here](#).

[Head of Archival Services](#)

University of Northern Colorado
Greeley, CO

[Digital Imaging Specialist](#)

Southern Illinois University, Edwardsville
Edwardsville, IL

[Head of Digital Library Initiatives](#)

Temple University
Philadelphia, PA

[Planning & Landscape Architecture](#)

University of Illinois, Urbana-Champaign

Champaign, IL

[Reference / Instruction Librarian - Government Publications](#)

McIntyre Library

University of Wisconsin-Eau Claire

Eau Claire, WI

[\[Unsubscribe\]](#)