



UPCOMING EVENTS IN CLeO

Please be sure to check out all of the exciting events being hosted by LCLS in the coming weeks. To access this information, please check out the events calendar.

<http://www.lcls.org/ce/?Action=Calendar>

Links

[LCLS Home](#)

[RSS](#)

CUSTOMER SERVICE AT YOUR LIBRARY

On November 4th, learn how to better your Customer Service & Communication Skills with Steven Wishnack, founder of [Think & Do Consulting](#). Drawing on his years of customer service consulting with libraries and other organizations, Steven will help you cultivate customer relationships for your library.

The day-long session is arranged in two parts: Customer Service at the Library, which focuses on the attitudes and actions for cultivating customer loyalty with both internal and external customers, and Telephone & Email Etiquette, which focuses on learning how to be most effective on the telephone and with email messages is vital for all library employees. Lunch is included in the registration fee.

Customer Service at Your Library Workshop fee: \$80.00 per participant. The Customer Service workshop fee includes the workshop handouts and lunch for each participant. Registration is online at www.lcls.org/ce.

CENSORSHIP IN SCHOOLS AND LIBRARIES

The "Censorship in Schools and Libraries" exhibit is available for Banned Books Week, which is September 27-October 4, 2008.

In planning an exhibit for Banned Books Week in the fall or at another time in 2008-2009, you might wish to consider displaying the new edition of the Long Island Coalition Against Censorship exhibit, "Censorship in Schools and Libraries."

The exhibit presents 32 illustrations of censorship each one approximately 11" x 14" with accompanying text that is 11" x 14."

Quality copies have been reproduced which may be readily presented on posters or bulletin boards in your library and then retained by you as a reference source. You may order the exhibit by e-mail or sending a purchase order to the LI Coalition Against Censorship, PO Box 296, Port Washington, N.Y. 11050. The cost of the exhibit including mailing charges is \$40.00 postpaid by check. If you need further information our e-mail address is coalcen1@verizon.net or call (516) 944-9799. <http://www.the-licac.org>

LINCOLN-DOUGLAS DEBATES DISPLAYS

The Sesquicentennial of the Lincoln Douglas Debates is taking place in Illinois this year. For the last two years, the seven debate communities plus Springfield and Bement, Illinois, have been planning many events.

The initiative that the communities felt was one of the most important on their list of projects was to create an exhibit that travels throughout the state of Illinois to public libraries during the Sesquicentennial year. The planning committee decided to create seven identical exhibits. The exhibits are available beginning this month and can be displayed through the end of 2008.

Each exhibit is a 20' wide curved popup with fabric panels that will hold the graphics. They come with lighting, magnetic bars and two wheeled shipping cases that are approximately 60 lbs. each. Each case contains detailed assembly instructions. The Abraham Lincoln Presidential Library and Museum (ALPLM) in Springfield provided a historian to develop the concept and write the text. The ALPLM also provided all of the graphic design services. Attached, in a Word document, is information on what the exhibit looks like.

Are your libraries interested in hosting the exhibit? Just let [Charm Ruhnke](#) know.

CONGRATULATIONS!

Belleville Public Library has been awarded a "We the People" grant and was also chosen to participate in the Picturing America program. Congratulations!

<http://www.wethepeople.gov/>

RATING AND REVIEW FEATURES UPDATED ON WORLDCAT.ORG

Cover art can now be added to lists as well full-featured ratings and reviews are now available on WorldCat.org. Web users who use WorldCat to find materials in libraries near them and around the world can: Quickly rate items on a five-star scale; Create and save drafts of reviews; and Write a review in their preferred language

Users viewing their WorldCat.org profiles (My WorldCat > My Profile) now see links to reviews they've published as well as draft reviews they're still working on. To read others' opinions, they follow the link to posted reviews right below the five-star rating utility on an item's detailed record.

Reviews from additional sources will be available on WorldCat soon. Write a quick review of your favorite movie, book or article today on its detailed record, look for the Review this item link under the section titled "Add to It."

NETLIBRARY--2008 SPRING COLLECTIONS

Now you can cost-effectively expand your library's catalog of authoritative frontlist titles in key subject areas and provide 24/7 access to users. Hand-picked by the OCLC collection development team, you can choose from three collections: Ready Reference, Community College, and Academic.

Additional savings available when you purchase Ready Reference with either of the other collections. Ongoing access to the collections is a one-time cost.

Contact Mike Morey at 800-898-6252 x3810 or moreym@oclc.org to place your order.

Remember to sign-up for the ILLINET 2008 Spring Collections by June 23 and increase the quality and size of your eBook collection with the new NetLibrary Shared eBook Collections.

<http://www.oclc.org/netlibrary/regionalcollections>

INFORMATION ABOUT LVIS

LVIS represents the first nationwide OCLC no charge Resource Sharing Group (ILL) agreement. LVIS was established in 1993 to provide greater opportunities for no charge resource sharing. This Group Access Capability (GAC) organization has expanded to include members worldwide. It assists in locating libraries who share the same spirit of cooperation.

<http://www.lcls.org/content/news/LVISBenefitsRequirements.pdf>

INTERESTING LINKS

[What's New at WebJunction Illinois](#)

[National Library Legislative Day](#)

[City Commission Mandates Filters](#)

[Saskatchewan Director Admits to Embezzling \\$500,000](#)

JOB POSTINGS

Position: Library Director
Watseka Public Library, Watseka, IL

The Watseka Public Library Board of Trustees is seeking an experienced, resourceful, friendly, and energetic library director to provide vision, management, and leadership for a small city library. Watseka is located in Iroquois County in east central Illinois.

Requirements: Bachelors degree from accredited academic university; MS Library Science degree preferred; Three years library experience in a position of responsibility; Staff, financial, and facilities management; Book selection and collection management; Experience working with boards; Knowledge of library appropriate technology; and Excellent leadership and communication skills

Salary and Benefits: 40 hour work week
Range: \$30,000-\$36,000 (depending upon qualifications)
Insurance coverage, IMRF benefits, vacation time

Resumes and Inquiries:

Send a letter of introduction, resume, and at least 3 references to:

Mary Bohlmann, Chairman, Library Director Search
321 E. Cherry St.
Watseka, IL 60970
(815) 432-3488 (h) (815) 471-3488 (c)

First consideration deadline: June 15, 2008

Position: Division Manager -- Circulation
Lincoln Library, Springfield, IL

Lincoln Library, the Public Library of Springfield, Illinois, is seeking an individual to plan and direct operation of the Circulation Division and coordinate present activities while planning and recommending appropriate new services, responsible for establishing standards for circulation services. (Springfield serves a population of approximately 116,000.) Evening and weekend hours required. Masters degree in Library Science and two (2) years professional library experience with one (1) year supervisory experience required.

Minimum Starting Salary: \$3,931.73 monthly

Deadline to Apply: 5 p.m. on June 13, 2008

Apply At:

www.springfield.il.us

City of Springfield

Office of Human Resources

Room 309 Municipal Center West

Springfield, IL 62701

Phone: 217-789-2440

FAX: 217-789-2118

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